



REPUBLIKA E SHQIPËRISË
KËSHILLI I MINISTRAVE
AGJENCIA KOMBËTARE E SHOQËRISË SË INFORMACIONIT

No. Prot. extra

Tirana, on 26, 11, 2015

Subject: Letter of Appreciation

**To: Dr. Joseph Caristena,
E- Gov Development and Project Manager
City of Rizziconi, Italy**

The National Agency for Information Society had the pleasure to host Mr. Caristena from 23-27 November 2015 thanks to TAIEX instrument of the European Commission.

During your mission within the National Agency for Information Society, you helped us in better understanding of new scenarios in further development of Albanian digital government.

During the period you spent with us you clearly transmitted us the important messages of building trust, of sharing information and increasing transparency towards Albanian citizens as fundamental principles for a functional democracy.

Due to your valuable experience, we strongly believe that we would totally redimension the relation between National Agency for Information Society and Albanian citizens.

For all these reasons I would like to express my appreciation for your work and I look forward to our future cooperation.

GENERAL DIRECTOR

Mirlinda KARÇANAJ



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